



2020

COVID-19 CORONAVIRUS

INFORMATIVE
GUIDE

Ecole Travel invites you to be a responsible traveller!

We have prepared a short informative guide to let you know that our beautiful country is ready to welcome you again, with a series of safety protocols given by the Health Ministry of Costa Rica.

As a country, we have taken this situation quite seriously. Our actions talk by themselves: health is in first place above any other priority. Our health care system covers 95% of the population, and we have proudly developed two antibody formulas that are capable of inhibit the infectious reactions caused by the Covid-19 virus.

We reassure our confidence in our national health care system which is one of the most stable of Latin America.

WHAT YOU SHOULD KNOW BEFORE TRAVELLING TO COSTA RICA?

Essential requirements

1



TRAVEL INSURANCE

Acquisition of a travel insurance international or purchased in Costa Rica, that covers medical expenses caused by pandemics, including quarantine accommodation.

*The National Insurance Institute of Costa Rica (INS) or Sagicor offers such insurance, you can purchase it either before your trip or at your arrival in SJO airport.

[INS Insurance](#)
[Sagiocr Insurance](#)

*For international insurance policies, tourists must request a **certificate from their insurance company, issued in English or Spanish**, verifying at least the following three conditions.

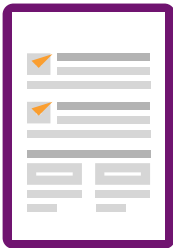
(This certificate must be uploaded when filling out the electronic epidemiological HEALTH PASS):

1. Effectiveness of the policy during the visit to Costa Rica.
2. Guaranteed coverage of medical expenses in the event of becoming ill with the pandemic COVID-19 virus while in Costa Rica, for at least USD \$50,000 (fifty thousand United States Dollars).
3. Includes minimum coverage of USD \$2,000 for lodging expenses issued as a result of the pandemic.

WHAT YOU SHOULD KNOW BEFORE TRAVELLING TO COSTA RICA?

Essential requirements

2



EPIDEMIOLOGICAL FORM

Each passenger must fill the official Ministry of Health's Epidemiological Form: salud.go.cr

*After completed, you will receive a QR code that you must carry on your cellphone, or a printed version. You will need the code to pass through customs in SJO airport.

3



WITHOUT SYMPTOMS

Please let the authorities at the airport know if you are experiencing symptoms which are compatible with covid-19 disease such as cough, fever, loss of smell, and others.

4



PROTOCOLS

Tourists must follow all the airport and local health protocols.

QR code to Access the Ministry of Health's epidemiological form (PASE).

QR code to purchase the INS insurance.

Health Pass

Complete the epidemiological form
in the following QR Code



Or enter to the website: <https://salud.go.cr>

To purchase your insurance
enter to the QR code



Ministerio
de Salud
Costa Rica



SJO
Aeropuerto Internacional Juan Santamaría - Costa Rica

Costa Rican Ministry of Health / Juan Santamaría International Airport, C.R.

Please keep in mind that your personal information will be treated privately. All the personal data provided will be used by Costa Rican authorities exclusively to prevent the spread of the covid-19 virus.

Please rest assured every touristic activity is currently working under strict safety protocols in order to ensure your safety, including:

- Air, land and aquatic transportation.
- Lodging.
- Car rental.
- Leisure activities.
- Restaurants.
- Spas.

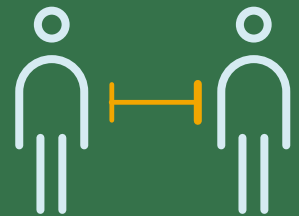
Part of the sanitary protocols that have been implemented include:



Water, soap and paper towels



Cleansing of surfaces using authorized products



1.8 meters' social distancing



Intensification of the usual hygiene protocols



Use of face mask



Digital menu in restaurants whenever possible

You can read more of the personalized protocol for each tourism activity on the Costa Rican Institute of Tourism's website: [Coronavirus tourism sector material](#)

As a destination management company in Costa Rica, we will be available for any question or request you may have on this matter. Please remember our 'emergency' cell phone is available 24/7 during your stay in Costa Rica.

If at any point you would like to have updated information regarding the covid-19 status in Costa Rica, please access our Ministry of Health's official website: [More information](#)

Travelling is starting again and we feel happy and grateful! Please remember personal responsibility is the most important step so we all can protect ourselves and our loved ones.

We invite you to familiarize with each one of the preventive measurements mentioned above, which are to be applied not only while travelling but on daily basis.

Both you as a traveller and we as your local experts must always stay informed. Through the WHO, embassies and other trusted resources issued by health professionals.

**Let's take care of our health
through responsible
travelling!**



00 (506) 2253 884
00 (506) 8725 6571
info@ecoletravel.com
www.ecoletravel.com